



Geis Web Print User manual

1. About application

The service allows users of the web application GClient to print labels directly on thermoprinters without need of having Java installed.

2. System requirements Operation System

(Windows 7, Windows 8, Windows 10)

.NET Framework

4.0 or higher – usually already preinstalled on Windows https://www.microsoft.com/cs-CZ/download/details.aspx?id=53345 See the article **8. Installing .NET Framework 4+ on Windows**

Web browser supporting the AJAX technology

(e.g. last version of Google Chrome, Mozilla Firefox, Opera or Microsoft Internet Explorer)

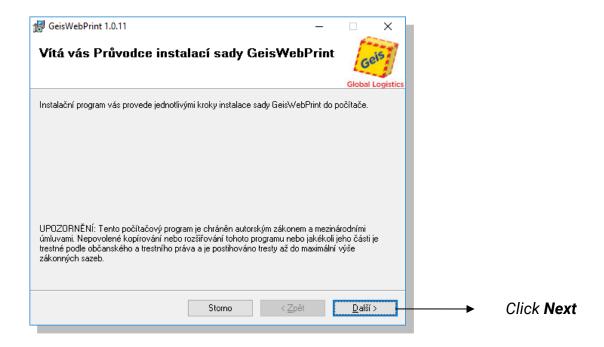
3. Service installation

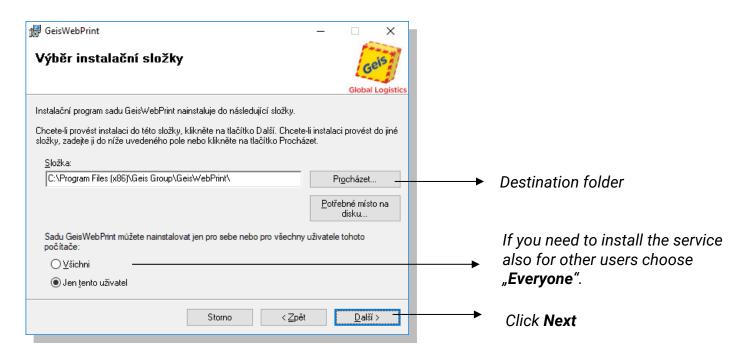
- Installation requires the admin rights if you are not the system admin, please obtain admin rights before the installation or ask your system administrator to assist you with the installation
- b. Download Geis Web Print from the GEIS website.
 https://www.geis-group.cz/cs/ke-stazeni-technicka-podpora
- c. Run the downloaded installer GeisWebPrint.msi.













Geis CZ s.r.o. Zemská 211/I 337 01 Ejpovice

Česká republika

Telefon: +420 951 277 777

E-mail: info@geis.cz Internet: www.geis-group.cz IČO: 44567359 DIČ: CZ44567359

Bankovní spojení:

UniCredit Bank Czech Republic and Slovakia a.s. SWIFT: BACXCZPP

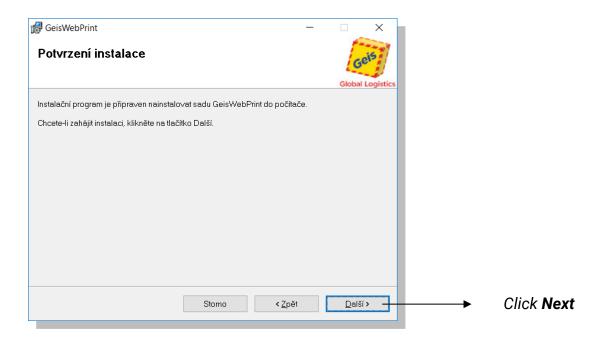
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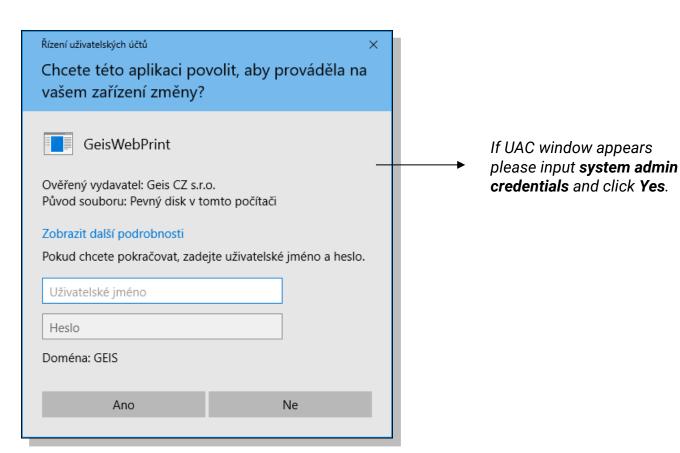
CZ97 2700 0000 0015 4547 1501 Č.ú.: 1545471560/2700 (EUR) **EUR IBAN** CZ56 2700 0000 0015 4547 1560

Společnost je zapsaná v obchodním rejstříku, vedeném Krajským soudem v Plzni, oddíl C, číslo vložky 14475.











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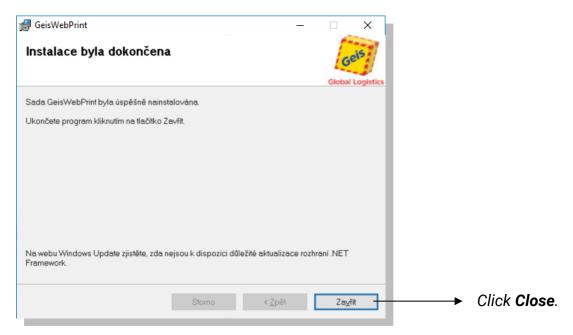
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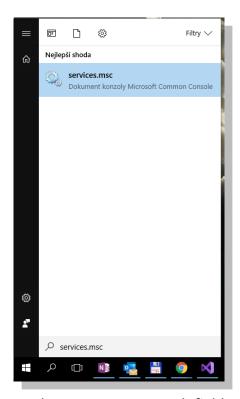
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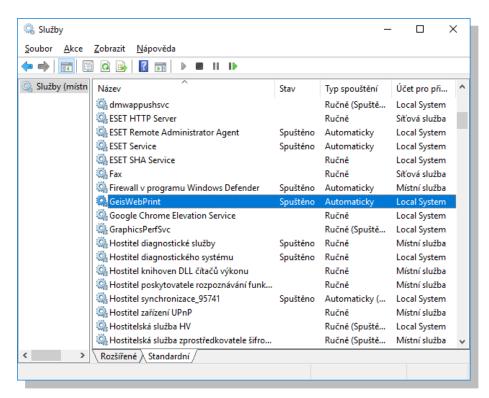




4. Installation check



In the **Start** menu search field input **services.msc** and press enter.



Check that **GeisWebPrint** is present in the list and its status is "**Running**" and startup type is set to "**Automatic**".



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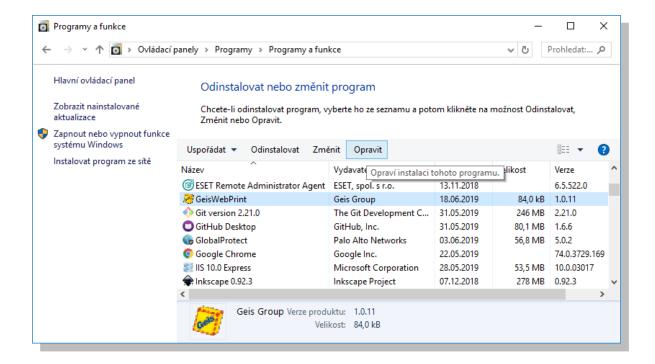
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5. Repairing the service

- a) In **Start** ## menu search box type "**Control panel**" and select it from the results.
- b) Select **Programs > Programs and features** and then select **GeisWebPrint**.
- c) Select Repair. Then choose the option Repair the GeisWebPrint and then click Finish.



- d) If UAC window appears please input system admin credentials and click Yes.
- e) Follow the instructions on the screen.
- f) Check the installation. See 4. Installation check



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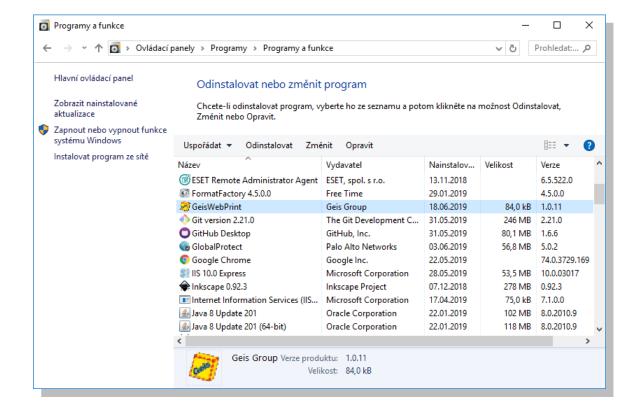
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6. Checking the GeisWebPrint version

- a) In Start # menu search box type "Control panel" and select it from the results.
- b) Select **Programs > Programs and features** and then select **GeisWebPrint** from the list.
- c) Find the installed version of **GeisWebPrint** in **Version** column.





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7. Removing the service

- a) Installation requires the admin rights if you are not the system admin, please obtain the admin rights before the installation or ask your system administrator to assist you with the installation
- b) In Start = menu search box type "Control panel" and select it from the results.
- c) Select **Programs > Programs and features** and then select **GeisWebPrint**.
- d) Select Uninstall and then click Uninstall.
- e) If **UAC window** appears please input system **admin credentials** and click **Yes**.
- f) Follow the instructions on the screen.

8. Installing .NET Framework 4+ on Windows

Microsoft .NET Framework 4+ is standard part of the **Windows 10**. If you are missing **.NET Framework 4+** please use the instruction to bellow.

- a) Installation requires the admin rights if you are not the system admin, please obtain the admin rights before the installation or ask your system administrator to assist you with the installation
- b) Download **Microsoft .NET Framework** from Microsoft.com https://www.microsoft.com/cs-CZ/download/details.aspx?id=53345
- c) Run the downloaded package
- d) Follow the instructions on the screen.



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Společnost je zapsaná v obchodním